

Launch of HCI Australia



Health Care Informed (HCI) is delighted to announce the opening of its new office in Melbourne, Australia.

With many years of experience in implementing initiatives for quality and safety improvement in the Irish healthcare system, HCI is now focusing on the Australian market. HCI clients include the Health Information and Quality Authority, the Health Services Executive, the Northern Ireland Blood Transfusion Service, Health Promoting Hospitals Network, Nursing Homes Ireland, and the Royal College of Surgeons in Ireland.

With reflective systems and cultures it is hoped that HCI can bring its experiences of providing practical quality and risk management services to Australian healthcare providers. Health Care Informed (HCI) brings together specific expertise in the areas of patient/client centred quality and safety systems development, through the effective use of information, involvement and innovative solutions.

Through its dedicated team and network of international associates, HCI is able to fulfil a wide variety of service needs. HCI provides specific services to healthcare organisations across the acute, residential, primary and community care areas. It continues to support organisations in areas ranging from achieving accreditation, developing policies and procedures, to fulfilling national and international regulations.

'HCI has proven itself to assist healthcare organizations in overcoming deficits in systems of governance in the northern hemisphere. We look forward to utilizing this experience to bring tangible benefits to healthcare systems in Australia. Our aim is to provide a comprehensive development and support service to Australian health service' commented Pamela Fagan, HCI's Director of Operations, heading up the Australia office.

For more information contact

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