

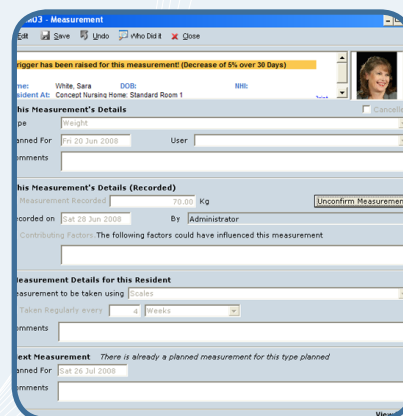
Case Study



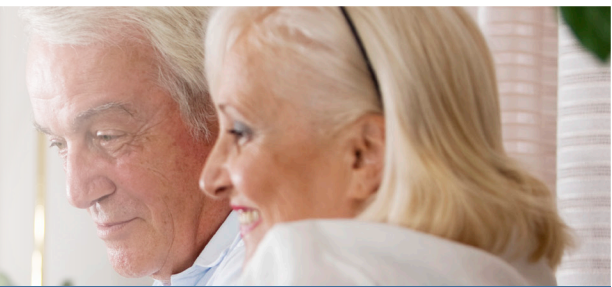
Implementing V-Care Complete with Cherrygrove Nursing Home

In 2011 Cherrygrove Nursing Home decided to implement a new Care Planning and Resident Record System to help provide quality care to their residents.

Cherrygrove Nursing Home is a 47 bed Nursing Home for the elderly, incorporating convalescent and long and short-term nursing home care. Having developed a culture of continuous improvement, and in keeping with its philosophy of care, **'We are committed to being professional, creative and innovative in our care,'** Cherrygrove Nursing Home is always looking at how it can improve quality of care to residents and make the running of its organisation more efficient.



“Working with HCI has been a great experience, they are professional, have excellent knowledge of healthcare regulations and best practice.” - Tom Cummins Proprietor



‘One of the main reasons we decided to implement an electronic Care Planning and Resident Record System was to allow our staff to do their job more efficiently’ explains Tom Cummins, Proprietor, Cherrygrove Nursing Home. ‘Paper based records were taking up to much of staff time, not to mention space. After evaluating the range of options available to us we decided VCare Complete by HCI was the best option. We could see from initial meetings with Health Care Informed (HCI), and from the VCare Complete demonstration they provided, that it met all our requirements’.

‘With HCI the introduction of VCare Complete was very well structured. They started by asking us what were our requirements from the system, what did we want it to do for us. By examining our current paper based system, and process mapping of care planning, they established a project plan which was implemented within the agreed period of time, and with professionalism.’

‘An important factor in choosing VCare Complete by HCI, over other providers, was the training they provided, the ongoing care plan updates and the support and training days that are provided after the onsite work is done. After the system was implemented I was confident that the staff were capable of using it. In addition what was important to us was the provision of evidence based best practice care plans by HCI. We are happy to know that we will continually receive these updates on best practice as well as continual support.

‘The functionality of VCare Complete is superb, it provides a comprehensive suite of care and daily living assessments,

evidence based care plans and interventions and allows us to record and monitor tasks in a timely manner’.

‘We are delighted with VCare Complete. It has reduced the length of time taken to complete several tasks. We now feel confident that our care planning and record management is at an excellent level and will meet any regulatory requirements’. We also look forward to receiving the upgrades to our system which will operate in line with our philosophy of continual improvement.

Tom concludes: *‘Working with HCI has been a great experience, they are professional, have excellent knowledge of healthcare regulations and best practice. They were able to customise the VCare Complete system to suit our needs. From my initial meeting with them, I was sure that these were the people I wanted to work with, they instilled confidence in me’.*

‘VCare Complete is an excellent system, it has saved us time and money. It allows us immediate access to required information. The prompts to the interventions required for each resident, the automatic scheduling of resident reviews, care plan reviews and medication reviews means that we are always on top of providing the best care for our residents’.

‘HCI know exactly what the HIQA requirements for Care Planning and Resident Records are, they were cognisant of this through the whole process. It gives me great confidence to know that all our future care plans will be evidence based and will help us provide the best care’.



Contact Health Care Informed on 093 36126 or email info@healthcareinformed.com to see how VCare Complete by HCI can provide you with the complete care planning solution.

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