

VCare Complete Benefits



Why VCare Complete?

VCare Complete is an electronic way of achieving all your care planning and resident recording requirements practically and efficiently. The system is resident focused with all resident files stored centrally allowing for a reduction in time consuming record keeping activities. This allows your care staff do what they do best; care for their residents.

Saves Time

Mandatory reports and Key Performance Indicators are available at the click of a button. VCare Complete will customise your reports to carry your companies branding and details.

Training

Training is provided on Software, Care Plans and an intensive two day training programme is provided to Management, Administration and Nursing and Care Staff to ensure effective use of VCare Complete.

Accountability

Staff members are provided with unique digital signatures allowing for easy traceability of activities. VCare Complete records show when interventions are complete and by whom they are completed.

HIQA Compliance

VCare Complete assists with compliance by setting automated reminders for due tasks such as measurement, assessment and care planning.

Evidenced Based Assessments

Using proven methods of care for your residents is important, that is why all assessments contained within VCare Complete are evidence based.

Evidence Based Care Plans

A comprehensive set of evidence based care plans are provided as part of the VCare Complete package. The care plans identify the key elements for evidence based care plan development, while still allowing for personalised customisation of the care plan.

User Friendly

VCare Complete is exceptionally user friendly. The unique Kiosk styled screen allows the care staff to easily select resident details and records via the residents' picture, room or name - with most records only two clicks away.

Intuitive

No more flicking through endless screens. When care staff log onto the system VCare Complete automatically recognises who they are and displays the screens most useful to them.

Instant Record Keeping

The coordinated effort of bringing together all resident records can sometimes be a daunting task. VCare Complete can assist Care Staff with the recording and assessment of this vital information via its instant record keeping function. Every key piece of resident information is automatically recorded within the Progress Note for that resident.

Support

Comprehensive IT and care planning support to clients.

No Lost Paper Work

With all resident data being stored electronically on a central server, it spells the end of lost and misplaced paper work.



VCare Complete Features

Customisation

As part of the VCare Complete package, HCI will process map your current care planning and resident record management methods on site to ensure that your organisational needs and best practice requirements are reflected in your VCare Complete system.

Triggers

A unique function of VCare Complete includes a trigger function that alerts the care staff when a resident measurement or assessments score fall outside the accepted norms. Not only that, the system will automatically recommend an intervention or care plan based on the measurement or assessment scores.

Monitoring

VCare Complete provides you with an overview of the activities completed at any stage within your facility. VCare Complete monitors and identifies overdue daily flows, care plan interventions, scheduled care plan evaluations and planned events and measurements.

Continual Development

VCare Complete is an ever growing and expanding product, meaning constant enhancements and additions are always being introduced. HCI shall provide on-going development and updates of care plans, assessments, training and regulatory requirements. Recent updates include the restraints assessment and observation template compliant with the HSE guidelines.

Event Reporting

An easy to use event reporting function allows care staff to record and manage events such as incidents, allergic reactions, diagnostic tests, application of restraint and vaccinations.

Graphs

No more fumbling with spreadsheet and graphing software. With VCare Complete all measurements and assessments are instantly graphed once recorded.

Hand Over Report

To help care staff change from one shift to the next a duty shift report can be automatically generated. This hand over report includes any progress notes created in the previous 24 hours, any tasks which may be due or outstanding and a preview of tasks for completion in the next 24 hours.



Contact Health Care Informed on 093 36126 or email info@healthcareinformed.com to see how VCare Complete by HCI can provide you with the complete care planning solution.

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